

## FAQ

### What things do volunteers help with?

We have a variety of opportunities for people to help the library provide its many services to the community. Some of the opportunities are shelving and checking in materials, assisting in our computer labs and providing various outreach services.

### Where can I volunteer?

All 20 library locations, library administration and outreach programs have volunteer opportunities at different times.

### What is the time commitment for volunteering?

Many of our positions require a minimum commitment of six months. Some positions require more training and longer commitments of six months to a year. Positions that teach technology or involve outreach activities may require the longer commitment. A typical shift is two hours once a week.

### What if I only want to volunteer for a couple of weeks?

Our positions require a regular, ongoing commitment. Our minimum required commitment is six months from your start date. If you are looking for short term opportunities the organizations listed below may be able to help

Volunteer Match [www.volunteermatch.org](http://www.volunteermatch.org)

Hands on Charlotte [www.handsoncharlotte.org](http://www.handsoncharlotte.org)

### Can I work different days and times each week?

The library relies on our volunteers to commit to a set schedule each week.

### What is the minimum age required for volunteering?

14 and older for most positions.

### Can I complete service hours for school?

We would like a commitment of 40 hours within any time frame. We have limited opportunities for students that need to complete fewer hours of service.

## Can I complete community service hours that are court-referred?

We can take some court ordered volunteers. A conversation with the Volunteer Coordinator is the first step.

## Can my group do a project with a library?

The library occasionally has opportunities for community groups. Please contact the Volunteer Coordinator for details.

## How do I get started?

To apply to be a library volunteer, search for opportunities at your branch, complete a volunteer application.

## Can my teen volunteer during the summer?

Yes! Teens turn in an application located at [www.libraryloft.org](http://www.libraryloft.org) from April 1 to April 30. Interviews take place in May. If selected, they volunteer June, July and early August.

## Other Questions?

Contact the Volunteer Coordinator at 704.416.0711 or [cwall@cmlibrary.org](mailto:cwall@cmlibrary.org)