

Charlotte Mecklenburg Library Volunteer FAQ

How do volunteers help? We have a variety of opportunities for people to help. Shelving and checking in materials, assisting in our computer labs, Reading Buddies and Tech Tutors, program helpers and providing various outreach services. Special Events like Dia and EPIC FEST need your help too! You can find a full list by going to www.cmlibrary.org/volunteer We have a Teen program called VolunTeens and an adult program for those 18 and over.

Where can I volunteer? All 20 library locations, library administration, outreach programs and special events.

What is the time commitment for volunteering? Many positions require more training and therefore a longer commitment of six months to a year is needed. A typical shift is two hours once a week.

What if I only want to volunteer for a couple of weeks? Check out these two organizations if you need short term. Volunteer Match www.volunteermatch.org or Share Charlotte www.ShareCharlotte.org

What are the qualifications for volunteering? The adult program requires a background check that shows (but not limited to) no history of violence or theft.

Do I need to be vaccinated? The Library and Mecklenburg County requires staff and volunteers be fully (two shots) vaccinated.

Can I work different days and times each week? The library relies on our volunteers to commit to a set schedule each week. We want to be prepared for you and we also find that coming in weekly helps retain what you have learned.

Are there age requirements? 13 – 17 for VolunTeens and 18 plus for the adult program. Children as young as 5 (accompanied by a parent/guardian) can volunteer with locations that have an Adopt an Aisle program.

Can I complete service hours for school? VolunTeens is our primary offering. However, call your branch to see if they have a current need or search our website for Service Saturdays. Various locations will sometimes offer 2 hours of service.

Can I complete community service hours that are court-referred? We can take some court ordered volunteers. A conversation with the Volunteer Manager is the first step. 704-416-0711

Can my group do a project with a library? The library occasionally has opportunities for community groups. Please contact the Volunteer Manager for details.

How do I get started? To apply to be a library volunteer go to www.cmlibrary.org/volunteer and search opportunities/events by key word or by location. Complete the form and click submit. The Volunteer Point Person (VPP) at your preferred branch will call you for a brief discussion or ask for an interview.

Can teens volunteer with the library Yes, our VolunTeen initiative is year-round, which means that teens ages 13 to 17* now could earn community service hours by becoming a VolunTeen up to three times a year. For up-to-date information on when applications are accepted, please visit our Teen Services page: <https://www.cmlibrary.org/services/teen-services>.

Other questions regarding teens and volunteering? Contact Holly Summers at hsummers@cmlibrary.org

Other questions? Contact the Volunteer Manager, Chauna Wall at 704.416.0711 or cwall@cmlibrary.org