

## Charlotte Mecklenburg Library Volunteer FAQ 2026

### **How do volunteers help?**

We have a variety of opportunities for people to help. Shelving and checking in materials, assisting in our computer labs, Reading Buddies and Tech Tutors, Homework Helpers and providing various outreach services. Special Events like Dia, Puppet Palooza and EPIC FEST need your help too! You can find a full list by going to [www.cmlibrary.org/volunteer](http://www.cmlibrary.org/volunteer) We have a Teen program called VolunTeens, for those 13-18 and an adult program for those 18 and over.

**Where can I volunteer?** All 21 library locations, library administration, outreach programs and special events.

**What is the time commitment for volunteering?** Many positions require more training and therefore a longer commitment of six months to a year is needed although it can vary. A typical shift is two hours once a week.

**What if I only want to volunteer for a couple of weeks?** Check out these two organizations if you need short term. Volunteer Match [www.volunteermatch.org](http://www.volunteermatch.org) or Share Charlotte [www.ShareCharlotte.org](http://www.ShareCharlotte.org)

**What are the qualifications for volunteering?** The adult program requires a background check that shows (but not limited to) no history of violence or theft. Experience working with the public, patience, and enthusiasm in serving both staff and customers is highly valued. Most importantly believing in the library's mission – To Improve Lives and Build Stronger Communities.

**Can I work different days and times each week?** The library relies on our volunteers to commit to a set schedule each week. We want to be prepared for you and we also find that coming in weekly helps retain what you have learned.

**Are there age requirements?** 13 – 18 for VolunTeens and 18 plus for the adult program. Children as young as 8 (accompanied by a parent/guardian) can volunteer at locations that have an Adopt an Aisle program.

**Can I complete service hours for school?** VolunTeens is our primary offering. However, call your branch and ask or search our website for [Service Saturdays](#). Various locations will sometimes offer 2 hours of service.

**Can I complete community service hours that are court-referred?** We can take some court ordered volunteers. A conversation with the Volunteer Coordinator is the first step. 704-416-0711

**Can my group do a project with a library?** The library occasionally has opportunities for community groups. Please contact the Volunteer Coordinator for details. 704-416-0711

**How do I get started?** Click here [www.cmlibrary.org/volunteer](http://www.cmlibrary.org/volunteer) and search opportunities/events by key word or by interest/location. Complete the **profile AND apply** for an opportunity at your preferred branch and [click submit](#). The Volunteer Point Person (VPP) at your preferred branch will call you for a brief discussion or ask for an interview.

**Can teens volunteer?** Yes, our VolunTeen Program (13-18) can earn service hours by becoming a VolunTeen up to two times a year. Please visit our Teen Services page: <https://www.cmlibrary.org/services/teen-services>.

Other questions regarding **teens and volunteering?** Contact Holly Summers at [hsummers@cmlibrary.org](mailto:hsummers@cmlibrary.org)

Other questions? Contact the Volunteer Coordinator, Chauna Wall at 704.416.0711 or [cwall@cmlibrary.org](mailto:cwall@cmlibrary.org)